

Electric Aggregation Program - Frequently Asked Questions (Plain Township – May 2023 update)

AEP Ohio Customers				
Program Supplier	Supplier Phone	Program Rate	Term	Termination Fee
Energy Harbor	866-636-3749	4.78 cents/kWh	Mar 2021 - Mar 2025	None

Ohio Edison Customers				
Program Supplier	Supplier Phone	Program Rate	Term	Termination Fee
Energy Harbor	866-636-3749	6.88 cents/kWh	Jul 2023 - Mar 2025	None

What is aggregation?

Under governmental aggregation, local officials bring citizens together to gain group buying power for the purchase of competitively priced electricity from a retail electric generation supplier certified by the Public Utilities Commission of Ohio.

How is the Township able to choose a certified electric generation supplier on my behalf?

In November 2011, Plain Township's residents voted to allow the Township to contract for an electric generation supplier on their behalf.

Who will be our supplier for the electric program?

Energy Harbor is the current program supplier. Energy Harbor won a competitive proposal process and was chosen as our program's supplier through the March 2025 meter read dates.

Whom do I call if I have a problem with my electric service?

Your local utility will continue to deliver your electricity, read your meters, and issue your monthly bills. You will continue to call the local utility for emergency repairs, downed power lines, billing questions, etc.

Utility Company	Utility Contact Phone
AEP Ohio	800-672-2231
Ohio Edison	888-544-4877

Is our price for power fixed, or does it vary?

Plain Township's program offers a fixed-rate that will stay the same each month, giving residents budget stability and protection from rising rates:

- Residents in the AEP Ohio service territory have a rate of 4.78 cents/kWh that runs from March 2021 to March 2025.
- Residents in the Ohio Edison territory have rate of 6.88 cents/kWh that runs from July 2023 to March 2025.

What if I'm with another supplier and would like to join the Township's program?

If you have already chosen a supplier you will not receive an Opt-Out Notice and are not eligible to be automatically included. You will need to contact Energy Harbor to enroll in the program. You will need to be aware of any obligations in your current agreement; many include an early termination fee. Energy Harbor will always try to accommodate residents should they wish to enroll after the initial enrollment period. However, Energy Harbor reserves the right to decline late enrollments depending on market conditions.

What does "opt out" mean?

"Opt out" means that you can decide not to participate in the Township's electric Governmental Aggregation Program. By returning the opt-out form, which was included in the mailing, you will not be enrolled in the Township's program and you will not receive the program rate.

What happens if I do not send in the opt-out form?

If you do not return the opt-out form postmarked by the required date, you will be included in the Township's Governmental Aggregation Program with the fixed rate offer.

Will I get two bills?

No. You will continue to receive one bill from your local utility that shows their distribution charges and the supply charge from Energy Harbor.

Will I still receive a delivery charge from my local utility ?

Yes. Even though you have chosen a new supplier of electricity, your local utility (AEP Ohio or Ohio Edison) continues to deliver the electricity to our homes and businesses. Distribution charges and a flat monthly customer charge apply whether you choose a supplier on your own or remain supplied by the local utility.

Can I stay on budget billing or have my payment automatically deducted from my checking account as I do now?

Yes, your local utility will continue to offer those programs. However, budget billing applies only to charges from the local utility. The budget billing program does not apply to your charges from Energy Harbor. On your monthly utility statement, you'll receive a charge from Energy Harbor for generation supply based on your actual usage and transmission.

Can I exit this program without penalty?

You will be given an initial 21-day period to opt-out free of charge and then another 7-day period as soon as Energy Harbor enrolls you as their customer. **We are pleased to report that we have been able to eliminate the early termination fees for the program. You may leave the program at any time without penalty.**

What if I move?

There is no penalty from Energy Harbor for terminating your agreement if you move. If you move within the Township and want to remain in the program, you'll need to contact Energy Harbor to re-enroll.

Who is eligible for the program?

1. Your local utility company must be Ohio Edison or AEP Ohio;
2. You must be a resident or business owner located within the unincorporated Township limits;

3. You must not be a PIPP (percentage of income payment program) customer;
4. You must not be in arrears on your bill payment;
5. You must not be a mercantile customer (commercial accounts using over 700,000 kWh/year);
6. You must not be a commercial customer with a peak demand > 100 kW; and
7. Your name must not appear on the State's "Do Not Aggregate" list.

How will I sign up for the program?

There is no signup required. Residents, however, will have 21 days to opt-out of the program if they decide not to participate. An opt-out mailer will arrive from Energy Harbor explaining the rates, terms and conditions and means for opting-out. If you would like to remain in the program, simply do nothing and you will be enrolled.

How did the Township develop such a program?

We have retained Independent Energy Consultants, Inc., a PUCO certified broker and aggregator of electric and natural gas, without using any taxpayer money. They have designed, implemented, and administered hundreds of similar and successful electric and natural gas aggregation programs across Ohio. We will have their assistance and that of Energy Harbor throughout the program. We researched the process thoroughly and are pleased with the offer they negotiated. Independent Energy Consultants' efforts were instrumental in obtaining this offer for Plain Township.

Does the Township benefit from the program?

Yes. The Township-owned accounts are eligible to receive the program rate.

Will small businesses, schools and churches be eligible?

Small commercial accounts using less than 700,000 kWh/year and with a peak demand < 199kW are eligible. Interested accounts using more than this amount, will need to call Energy Harbor to obtain this rate.

Does this affect my distribution charges or the wires coming to my home?

No. Customer Choice programs in Ohio provide residents the ability to choose an electric *supplier* other than the local utility company. Maintenance of the wires coming to a resident's home continues to be the responsibility of the homeowner.

Can I opt out over the phone?

Yes. You can opt out over the phone but you must do so before the opt-out deadline, listed on your letter, or you will be automatically included in the program.

What is the toll-free number for questions?

For answers to your questions, please call Energy Harbor at 866-636-3749, Monday through Friday, 8 a.m. to 5 p.m.

Where can I learn more about electric deregulation and assistance programs?

The Public Utilities Commission of Ohio has approved a number of additional assistance programs to help customers with their energy bills. You may be eligible to participate in other programs and this offer from Energy Harbor. Eligibility and enrollment information can be found on the PUCO's website at www.puco.ohio.gov.